

# **REMOTE DEPOSIT NOW SCANNER INSTALLATION FOR WINDOWS**

# SYSTEM REQUIREMENTS

For an optimal experience, a high-speed internet connection is recommended. In addition, the following components are required for working with the application(s).

### For the Computer

- Local administrative rights
- USB port 2.0 or higher

Microsoft<sup>®</sup> Windows see below for supported operating system(s), .NET and internet browser(s):

- Windows 8.1: Microsoft Internet Explorer 11 or Google Chrome
- Windows 10: Microsoft Internet Explorer 11 or Google Chrome
- Microsoft .NET Framework 4.7 (Web Installer) and .NET updates: If you do not already have the following components installed, you can install them here: https://www.microsoft.com/en-us/download/details.aspx?id=55170

**NOTE:** The current version of Chrome and its two previous versions are supported.

## SUPPORTED SCANNERS

The following scanners are supported and recommended by Pacific Western Bank for this application's features.

Panini <sup>®</sup>	Digital Check <sup>®</sup>	<b>Epson</b> <sup>®</sup>
I:Deal <sup>®</sup>	CX30	Capture One TMS 1000:
My Vision X	TS230	Single Feed
Vision X	TS240	30 / 60 / 90 DPM

## TRUSTED SITES

A user will need to ensure that the application URL is added to the Trusted Sites option in the Internet Settings.

- Open Control Panel from your Start Menu. Select Internet Options. NOTE: You may need to select Network and 1. Internet and then Internet Options.
- From the tabs at the top of the Internet Options window, select **Security**. 2.

Internet (	Options					?	×
General	Security	Privacy	Content	Connections	Programs	Advar	nced

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3. Select the Trusted sites icon to activate the Sites option. Select Sites.



4. The Trusted Sites window appears. In the **Add this website to the zone** field, enter the URL https://www.remotedepositnow.com and https://smartpay.profitstars.com and then select **Add**.



- 5. Select **Close** at the bottom of the Trusted sites window.
- 6. Select **OK** from the bottom of the Internet Options window.





### SETUP AND SCANNER INSTALLATION

### INSTALLING PROFITSTARS® SCAN SERVICE APPLICATION

NOTE: Please disconnect the scanner's power and/or USB cables and close all other applications.

1. Once logged into the Remote Deposit portal, select **Transactions** from the main menu as shown below.

PACIFIC V	VESTERN BANK		
<b>@</b>	Dashboard	<	Dashboard
0	Transactions		Overview
<b>Q</b> 0	Admin ~		Configure the dashboard display by clicking the settings icon.
Ē	Reports		Welcome
			Thursday, September 24, 2020 You are currently logged in to the TEST CLIENT DACA - HTML5 online system. Your previous login was on 9/18/2020 at 10:55 AM CT.

2. Click Remote Deposit Now.



3. The Remote Deposit Now window will appear. Click **Scan** from the top menu bar.

Home Scan Barb State Make Deposit	View Deposits	Search	View Messages	Reports	Tools •
					Refresh
Batches ready for edit:					
Date: 05/18/2018 09:42 AM Batch Number: 200 - 1111111	11 - RDNAdmin				×

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4. The Scanner Service Installer window will appear. Click **Download** to begin.

Scanner Service Installer

 Installation Instructions:

 Step 1: Click the Download button below to start the installation process.

 Step 2: Depending on your browser, you may be presented the option to Run or Save.

 Choose Run if available. If you choose Save, once the file has downloaded, browse to save location and double click the file.

 (Note: You may need to run the installer as an administrator.)

 Step 3: Once finished, please click Finish. The scanner installation steps will open if you do not already have a scanner adapter installed.

5. A file download security warning will display. Select Run.

Internet Explorer:	
Do you want to run or save <b>PSScanServiceSetup.msi</b> (2.48 MB) from <b>remotedepositnow.com</b> ?  () This type of file could harm your computer.	Run Save 🔻 Cancel
Google Chrome:	
😰 PSScanServiceSetumsi 🔿	

6. The ProfitStars Scan Service Setup Install Wizard appears. Click **Next** to continue and then click **Install**. Click **Finish** to complete the install.

#### SCANNER INSTALLATION

 The Scanner Driver Installers window appears. Select your scanner from the drop-down menu and then click Download. For demonstration purposes, a Panini VisionX scanner is being installed. Other scanner installations may differ.

Please select your scan	ner, then press Download	J.M
Please select your scan	ner, then press Download	
Panini VisionX Scanner Panini Ideal Epson Capture One Teller Scan TS215/2300/ Canon CR80080.11 Canon CR25 Canon CR120/150_64b1 Canon CR120/150_32b1 Canon CR120 Canon CR180 Canon CR190 Canon CR190	240/CX30 t t	y
If Windows SmartScr and then Run anywa If installation still falls launch installer, right	een prevents installer from r y , try saving file locally. Instea click and select <i>Run as adm</i>	unning, click More info ad of double clicking to ninistrator.
	Can	cel Download



A file download security warning will appear. Select Run. 2.

#### Internet Explorer:

Do you want to run or save InstallVisionXAdapter.exe (28.9 MB) from remotedepositplus.com?		×
🕐 This type of file could harm your computer.	Run Save •	<ul> <li>Cancel</li> </ul>
Google Chrome:		
installvisionxadapter.exe 28.9/28.9 MB, 0 secs left	Show all d	ownloads ×

Depending on the type of scanner you are installing a driver for, you may receive the following adapter setup message. 3. Click Next to continue.



The following screen displays information about the destination folder for the adapter. Select Next to continue. 4.

🛃 Panini VisionX Setup		-		×
Destination Folder				
Click Next to install to the default folder or	click Change to c	hoose another.		S
Install Panini VisionX to:				
C:\Program Files (x86)\Scanner Adapters\P	anini VisionX\			
Change				
	Back	Next	Can	cel

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5. Click **Install** to continue.



6. A confirmation for completing the adapter setups appears. Click **Finish**.

闄 Panini VisionX Setup	– 🗆 X
Ð	Completed the Panini VisionX Setup Wizard
	Click the Finish button to exit the Setup Wizard.
-	Back Finish Cancel

7. An installation prompt appears for the Panini Universal Installer Setup Wizard. Select Next to continue.



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8. Choose the I accept the terms of the license agreement radio button and then select Next.

Panini Universal Installer 4.2.002	×
License Agreement Please read the following license agreement carefully.	22
LICENSE AGREEMENT FOR PANIN	^
APPLICATION PROGRAMMING INTERFACE	
<ol> <li>FOREWORD.</li> <li>This document (the "Agreement") represents the agreement between with registered office at Via Po 39, Turin, Italy ("Panini"), and you, be individual or an entity (the "Licensee"), for the API 4 TB - INTL software</li> </ol>	Panini S.p.A., eing either an program (the ❤
<ul> <li>I accept the terms of the license agreement</li> <li>I do not accept the terms of the license agreement</li> </ul>	Print
nstallShield	Cancel

- 9. A location prompt appears asking you to confirm a location where the setup files will install on your computer. Choose **Browse** to designate a location. Click **Next** to continue.
- 10. A prompt appears for the features that will be installed. Click **Next** to continue.
- 11. A confirmation for completing the software installation appears. Click **Finish**. This can take up to 15 minutes.
- 12. The scanner driver installation process is complete. Wait for the scanner to load—a pop-up window may indicate that the device is ready to use. You may now plug the USB cable from the scanner into the computer and then log in to RDN through the system application.

**NOTE:** If prompted, please restart or reboot your computer.

13. From the Remote Deposit Now website on your internet browser, click **Finish**.



# ADDITIONAL SCANNER SETTINGS (IF APPLICABLE)

### **DIGITAL CHECK CX30**

- 1. Click Scan.
- 2. Next to the Start button, click the up arrow.



- 3. Select Scanner Settings.
- 4. Select Endorser Settings and uncheck the box for Enabled.
- 5. Select OK.
- 6. If prompted, close the Remote Deposit Now screen and relaunch.

#### **PANINI VISIONX**

- 1. Click Scan.
- 2. Next to the Start button, click the **up arrow**.

Open Batch		
Change Scanner		
Scanner Installers		
Scanner Settings		
Start	Cancel	Close Batch

- 3. Select Scanner Settings.
- 4. Select Hopper and change to Drop.
- 5. Select OK.

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